

Appendix 11: Example of qualitative data analysis process application

Quotes	<p>“Most of the problems in Amman are a direct result of the absence of accountability, and bribery.” (A.A., focus group, 22/08/2015, translated from Arabic)</p>	<p>“Personal networks and nepotism have a strong impact and intervene significantly in land-use planning, due to weakness in the legal infrastructure in the first place.” (N.K., interview, 29/07/2015, translated from Arabic)</p>	<p>“The responsibility of decision-making is only held by one person. There is no delegation of responsibility. For example, in our neighbourhood they [the municipality] decide what is best for the neighbourhood and then take action to implement their plans.” (L.S., focus group, 29/07/2015, translated from Arabic)</p>	<p>“Originally, and according to the law, municipalities should be financially and administratively independent, but that is not the reality. Municipalities and local committees suffer from severe financial difficulties that put them under the authority of the ministry.” (R.D., interview, 11/08/2015, translated from Arabic)</p>
	<p>“There is clear evidence of corruption and absence of institutions. There is no guiding framework to govern urban planning in Jordan.” (I.Z., interview, 18/08/2015, translated from Arabic)</p>	<p>“As long as there is ‘wasta’ in land-use planning, local committee suggestions are ignored. ‘Wasta’ can change and amend decisions and plans in agreement with powerful will.” (M.Y., interview, 30/06/2015, translated from Arabic)</p>	<p>“GAM has the power in the decision-making, but there are a lot of powers overriding GAM, I mean the decisions of major investors.” (R.D., interview, 11/08/2015, translated from Arabic)</p>	<p>“Land-use planning in Jordan follows the zoning approach. Based on the local committees’ or municipalities’ suggestions, the ministry approves the annexation of land plots to its jurisdiction. Engineers start determining land-use based on their personal judgment.” (R.B., interview, 23/07/2015, translated from Arabic)</p>
Initial coding	Corruption	Personal connection	Centrally-dominated policy	State structure and capacity
Concept	Lack of transparency		Top-down planning system	
Organising theme	Administrative system			
Global theme	Hard infrastructure			

Table A11: Example of qualitative data analysis process application, source: the author