

APPENDIX III - Interview Questions

Project Resident Interview Questions
Project Name: Date of Interview:
<u>Resident's</u> Name: Age: Gender: Occupation: Monthly Income: Number of Household: Property Ownership: <input type="radio"/> Rented? Amount of Rent: <input type="radio"/> Home owner?
Where were you living before moving into the (<i>name of the project</i>)? (district) Could you describe the previous neighbourhood you were living? How long did you live in that neighbourhood (the previous neighbourhood)?
How long have you been living in the (<i>name of the project</i>)?
What were your main reasons in choosing to live in the (<i>name of the project</i>)?
How can you describe living in the (<i>name of the project</i>) in general? According to you experience, what are the best and the worst sides of living in (<i>name of the project</i>)?
What were the expectations from the (<i>name of the project</i>) before moving in ? Does living in (<i>name of the project</i>) meet your expectations? If it does, in what sense? If it does not, in what sense?
If you compare your daily life/daily routine with your daily life/daily routine in your previous neighbourhood (the one where you lived before moving into the project area), what are the main differences? In other words, what has changed in your daily life when you move into (<i>name of the project</i>)? Are you happy with living in (<i>name of the project</i>) in general ?
Relationships among neighbours – neighbourliness What do you think about neighbour relationships in (<i>name of the project</i>)?
Facilities and services are provided in the project area What do you think about the services (<i>name of the project</i>) provides ? Which services do you use? Which facilities do you use in the (<i>name of the project</i>) ? In what frequency? Were you using similar facilities before moving into this project ? (Yes / No) Were the facilities you were using located in the neighbourhood you were living (or were you travelling other neighbourhoods to access these facilities (e.g. sport centre)?) Were you using these facilities with special/paid memberships (e.g. sport centre membership)? Have frequencies of using these facilities changed after you moved into the project? (same / more frequent / less frequent)

<p>If you compare the facilities you were using before moving into the project and the ones located in the project, what would you evaluate/say? (in general, in terms of service quality, ...)</p>
<p>Open and Green Space What do you think about open and green spaces in the <i>(name of the project)</i> ?</p> <p>Do you use open and green spaces? In what frequency and what purposes? (e.g. walking, walking with my dog, resting, hanging around with my friends, playing with the kids,...)</p>
<p>24-hour Private Security There is 24 hour private security in the <i>(name of the project)</i> What do you think about this?</p> <p>Do you feel more safe and secure in <i>(name of the project)</i> than in your previous neighbourhood? (Yes / No) Why?</p>
<p>Private Management The <i>(name of the project)</i> is managed by private management company. What do you think about the private management (in general)?</p> <p>What do you think about the practice of the private management company in the project (current practice)? Are you happy about the practice/performance of the current management?</p>
<p>Rules to Follow As you know, there are some rules to be followed in <i>(name of the project)</i>. What do you think about these rules?</p>
<p>Monthly Payment Can I ask the amount of your monthly payment?</p> <p>What do you think about the amount you pay?.</p> <p>What do you think about paying a monthly payment (as a phenomenon)? Are you willing to pay?</p>
<p>How did you hear/know about this project in the first place? <i>(e.g. a friend told me / real estate agent/ advertisements / internet)</i></p> <p>In your opinion, do you think that advertisements of this project or advertisements of other branded housing projects affected your choice of living in the project? Do you think that advertisements have any effect on this decision?</p> <p>In your opinion, do you think that news about this project or news about other branded housing projects affected your choice of living in the project? Do you think that advertisements have any effect on this decision?</p>

General Population Interview Questions		
Interview's Date:	Location: (name / number of bus stop)	Length (minutes):
Interviewee's Name:	Age:	Gender:
Interviewee's Occupation:	Monthly Income:	Number of Household:
Property Ownership: Rented / Owner of the House Type of Building: Apartment / Single Family House Located in: a Project / Gated Project (with Private Security) / Neighbourhood		
1) Which district do you live in? 2) How long have you been living in this neighbourhood? 3) Can you describe the neighbourhood you live in ? 4) Why do you live there (in that district and neighbourhood)? 5) How can you describe the best living place / ideal living space for you?		