

Appendix 36: Table on Stakeholder Participation at the Strategic Plan Monitoring and Review Stage by Department

To what extent are the following stakeholders involved at the strategic plan implementation stage?

		1	2	3 Some		5 Some		7 Very			
		Never	Low	What	4 Moderate	What	6 High	High	Total		
										Count	Mean
Planning	Top Management	5%	9%	5%	5%	14%	36%	27%	22	5.3	
	Middle Management	5%	5%	0%	5%	14%	18%	55%	22	5.9	
	Operational Staff	5%	5%	0%	36%	23%	18%	14%	22	4.8	
	External Stakeholder	9%	18%	9%	32%	14%	9%	9%	22	3.9	
Core Business	Top Management	0%	0%	0%	27%	9%	27%	36%	11	5.7	
	Middle Management	0%	0%	18%	18%	18%	27%	18%	11	5.1	
	Operational Staff	0%	9%	9%	27%	9%	36%	9%	11	4.8	
	External Stakeholder	9%	9%	18%	9%	18%	18%	18%	11	4.5	
Information Technology	Top Management	0%	0%	0%	0%	100%	0%	0%	2	5.0	
	Middle Management	0%	0%	0%	0%	50%	0%	50%	2	6.0	
	Operational Staff	0%	0%	0%	0%	50%	0%	50%	2	6.0	
Accounts	External Stakeholder	50%	0%	0%	0%	0%	50%	0%	2	3.5	
	Top Management	17%	0%	0%	0%	0%	33%	50%	6	5.7	
	Middle Management	0%	17%	0%	17%	0%	17%	50%	6	5.5	
	Operational Staff	0%	17%	0%	33%	33%	17%	0%	6	4.3	
Procurement	External Stakeholder	0%	33%	33%	17%	0%	17%	0%	6	3.3	
	Top Management	0%	0%	0%	0%	100%	0%	0%	1	5.0	
	Middle Management	0%	0%	0%	0%	0%	100%	0%	1	6.0	
	Operational Staff	0%	0%	0%	0%	100%	0%	0%	1	5.0	
Human Resources	External Stakeholder	0%	0%	0%	0%	0%	100%	0%	1	6.0	
	Top Management	0%	0%	8%	31%	0%	15%	46%	13	5.6	
	Middle Management	0%	0%	0%	27%	27%	18%	27%	11	5.5	
	Operational Staff	0%	25%	8%	17%	25%	17%	8%	12	4.3	
	External Stakeholder	0%	8%	17%	17%	17%	25%	17%	12	4.8	