

Appendix 33: Table on Stakeholder Participation at the Strategic Plan Implementation Stage by Respondent Department

To what extent are the following stakeholders involved at the strategic plan implementation stage?

Department		5 Some							Total	Count	Mean
		1 Never	2 Low	3 Some What Low	4 Moderate	5 What High	6 High	7 Very High			
Planning	Top Management	0%	5%	0%	14%	9%	18%	55%	22	6.0	
	Middle Management	0%	0%	5%	0%	18%	14%	64%	22	6.3	
	Operational Staff	0%	0%	9%	14%	14%	14%	50%	22	5.8	
	External Stakeholder	0%	14%	14%	23%	14%	23%	14%	22	4.6	
Core Business	Top Management	0%	0%	0%	0%	17%	42%	42%	12	6.3	
	Middle Management	0%	0%	0%	0%	33%	25%	42%	12	6.1	
	Operational Staff	0%	0%	8%	8%	0%	42%	42%	12	6.0	
	External Stakeholder	0%	8%	25%	0%	25%	25%	17%	12	4.8	
Information	Top Management	0%	0%	0%	0%	0%	50%	50%	2	6.5	
Technology	Middle Management	0%	0%	0%	0%	0%	50%	50%	2	6.5	
	Operational Staff	0%	0%	0%	0%	0%	100%	0%	2	6.0	
	External Stakeholder	50%	0%	0%	0%	0%	50%	0%	2	3.5	
Accounts	Top Management	0%	17%	0%	17%	0%	33%	33%	6	5.3	
	Middle Management	0%	0%	0%	20%	0%	40%	40%	5	6.0	
	Operational Staff	0%	0%	20%	20%	20%	20%	20%	5	5.0	
	External Stakeholder	0%	17%	33%	33%	0%	17%	0%	6	3.7	
Human	Top Management	0%	0%	0%	0%	15%	15%	69%	13	6.5	
Resources	Middle Management	0%	0%	0%	8%	8%	42%	42%	12	6.2	
	Operational Staff	0%	8%	8%	25%	17%	8%	33%	12	5.1	
	External Stakeholder	8%	0%	8%	25%	25%	8%	25%	12	4.8	