

Appendix C: Data Coverage

Supply Chain Integration Constructs	Case A								Case B								Case C								Case D								Case E																											
Internal Company Integration	Internal Company Integration																																																											
	Operations Mgr	Merch Mgr	Production Mgr	Logs Coordinaotr	Quality Mgr	Documents	Supplier A	Customer A	LOGIC Mgr	Merch Mgr	Logs Mgr	Bus Dvl Mgr	Operations Mgr	Admin Mgr	Documents	Supplier B	Customer B	N. Sales Mgr	Purch Coordinator	Production Mgr	Logs Mgr	Intl Sales Mgr	Quality Mgr	Purch Mgr	Documents	Supplier C	Customer C 1	Customer C 2	Operations Mgr	Merch Mgr	Logs - Import	Logs - Export	Production Mgr	Documents	Supplier D 1	Supplier D 2	Customer D	Merch Mgr	Merchandiser	Quality Mgr	Operations Mgr	Logs Mgr	Documents	Supplier E	Customer E															
1.0 Internal Actors Integration																																																												
Cross-functional Teams	1	1	1	1	1	1	2	1	1	1	1	2	1	2					1	1	1	1	2	1	2	2					1	1	1	2	1	1	1	2	1	1	1	2	2	1	2	1	1	2	2	1	2									
Periodical Meetings	1	1	1	1	1	1	2	1	1	1	1	2	1						1	1	1	1	2	1	2	2					1	1	1	1	1	1	1	2	1	1	2	2	1	2	1	1	2	2	1	2										
Ideas and Knowledge Sharing	1	1	1	1	1	1	2	1	1	1	1	2	1						1	1	1	1	2	1	2	2					1	1	1	1	1	1	1	2	1	1	2	2	1	2	1	1	2	2	1	2										
Shared Goals and Joint Planning	1	1	1		1	1	2	1	1	1	1	2	1	1					1	1	1	1	2	1	2	2					1	1	1	2	1			2	1	1	2	2	1			1	1	2	2	1										
Decision Making and Collaboration	1	1	1		1		2	1	1	1	1	2	1	1					1	1	1	1	2	1	2	2					1	1	1	1	1			2	1	1	2	2	1			1	1	2	2	1										
Understanding the Work of the Other Departments	1	1	1	1	1	1	2	1	1	1	1	2	1	1					1	1	1	1	2	1	2	2					1	1	1	2	1	1		2	1	1	2	2	1	1		1	1	2	2	1	1									
2.0 Internal Information Integration																																																												
Sharing Operational Information	1	1	1	1	1	1	2	1	1	1	1	2	1	1					1	1	1	1	2	1	2	2					1	1	1	1	1	2		2	1	1	1	1	1	2	1	1	2	2	1	1										
Accuracy	1	1	1	1	1			1	1	1	1	2	2						1	1	1	2	1	2	2					1	1	1	2	1			2	1	1	2	2	1			1	1	2	2	1											
Timeliness	1	1	1	1	1			1	1	1	1	2	2						1	1	1	2	1	2	2					1	1	1	2	1			2	1	1	2	2	1			1	1	2	2	1											
Trustworthiness	1	1	1	1	1			1	1	1	1	2	1						1	1	1	1	2	1	2	2					1	1	1	1	1			2	1	1	2	2	1			1	1	2	2	1										
Sharing Strategic Information	1	1	1	2	2	1	2	1	1	1	1	2	1	2					1	1	1	2	1	2	2					1	1	1	1	1	1		2	1	1	2	2	1	1		1	1	2	2	2	2										
Accuracy	1	2	2	2	2			1	2	2	1	2	2						1	1	2	2	2	2	2					1	2	2	2				2	1	2	2	2				1	1	2	2	2	2										
Timeliness	1	2	2	2	2			1	2	2	1	2	2						1	2	2	2	2	2	2					1	2	2	2				2	1	2	2	2				1	1	2	2	2	2										
Trustworthiness	1	2	2	2	2			1	2	2	1	2	2						1	2	2	2	2	2	2					1	2	2	2				2	1	2	2	2				1	1	2	2	2	2										
3.0 Internal Material Integration																																																												
Standardised Procedures	1	1	1	1		2	2	1	1	1	1	2		2					1	1	1	1	2	1	2	2					1	1	1	1	1	2		2	1	1	1	1	1	2	1	1	2	2	1	2										
Integrative Inventory Management	1		1					1	1	1	1	2	1						1	1	1	1	2	1	2	2					1	1	1	2	1			2	1	1	2	2	1			1	1	2	2	2										
Closely Coordinated Activities	1	1	1		2			1	1	1	1	2		2					1	1	2	1	2	1	2	2					1	1	2	2	1			2	1	1	2	2	1			1	1	2	2	2	2									
4.0 Internal Technological Integration																																																												
Information Sharing Systems	1	1	1	1	1		2	1	1	1	1	2	1						1	1	1	1	2	1	2	2					1	1	1	1	1	2		2	1	1	1	1	1	2	1	1	2	2	1	2										
Communication Tools	1	1	1	1	1	1	2	1	1	1	1	2	1	1					1	1	1	1	2	1	2	2					1	1	1	1	1	1		2	1	1	2	2	1	2	1	1	2	2	1	2										
External Supplier Integration	External Supplier Integration																																																											
External Supplier Integration	Operations Mgr	Merch Mgr	Production Mgr	Logs Coordinaotr	Quality Mgr	Documents	Supplier A	Customer A	LOGIC Mgr	Merch Mgr	Logs Mgr	Bus Dvl Mgr	Operations Mgr	Admin Mgr	Documents	Supplier B	Customer B	N. Sales Mgr	Purch Coordinator	Production Mgr	Logs Mgr	Intl Sales Mgr	Quality Mgr	Purch Mgr	Documents	Supplier C	Customer C 1	Customer C 2	Operations Mgr	Merch Mgr	Logs - Import	Logs - E port	Production Mgr	Documents	Supplier D 1	Supplier D 2	Customer D	Merch Mgr	Merchandiser	Quality Mgr	Operations Mgr	Logs Mgr	Documents	Supplier E	Customer E															
	Long-term Relationship	1	1	1	1	1	2	1	1	1	1	1	2	1	2	1	1		1	1	1	1	2	1	2	2	1					1	1	1		1	2		2	1	1	1		1	1	2	1	1	2	2	1	2	1							
Long-term Planning	1	1	1		1		1	1	1	1		2	2		1			1	1	1	1	2	1	2	2	1					1	1	1		1	1	2		1	1	1	1		1	1	2	1	1	2	2	1	1	1							
Knowledge and Advice Sharing	1	1	1		1		1	1	1	1	1	2	1		1			1	1	1	1	2	1	2	2	1					1	1	1		1	1	1		1	1	1	1		1	1	1	1	1	2	2	1	1	1							
Mutual Understanding	1	1	1		1		1	1	1	1	1	2	2	2	1			1	1	1	1	2	1	2	2	1					1	1	1		1	2	1	1		1	1	1		1	2	1	1	1	2	2	1	2	1							
Dedicated Resources and Willingness	1	1	1		1	2	1	1	1	1			1		1			1	1	1	1	2	1	2	2	1					1	1	1		1	1	1		1	1	1	1		1	1	1	1	1	2	2	1		1							
6.0 Supplier Information Integration																																																												
Sharing Operational Information	1	1	1	1	1	1	1	1	1	1	1	2	1	2	1	1		1	1	1	1	2	1	2	2	1					1	1	1		1	2		2	1	1	1		1	2	1	2	1	1	2	2	1	1	1	1	1	2	2	1	1	1
Accuracy	1	1	2		2		1	1	1	1	1	2	2		1			1	1	1	1	2	1	2	2	1					1	1	1		1	1		1	1	1	1		1	1	1	1	1	2	2	1	1	1								
Timeliness	1		2		2		1	1	1	1	1	2	2		1			1	1	1	1	2	1	2	2	1					1	1	1		1	1		1	1	1	1		1	1	1	1	1	2	2	1	1	1								

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